

# OVERNIGHT GUEST PROFILE



Please take a few minutes to complete this Overnight Guest Profile form for you and your pet (one per pet please). It will help us understand your pet's background, personality and special needs so we can make his/her visit at The Barkley as safe and as comfortable as possible. Thank you for your time and cooperation.



## CLIENT PROFILE

Owner's Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home (    ) \_\_\_\_\_ Work (    ) \_\_\_\_\_ Cell (    ) \_\_\_\_\_

Email \_\_\_\_\_

### EMERGENCY CONTACT(S):

Name \_\_\_\_\_ Number \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Number \_\_\_\_\_ Relationship \_\_\_\_\_

Veterinary Clinic of Record \_\_\_\_\_

My Veterinarian \_\_\_\_\_

Clinic Address \_\_\_\_\_ Phone \_\_\_\_\_



## PET PROFILE

Pet Guest's Name \_\_\_\_\_ Nickname \_\_\_\_\_

Dog     Cat    Primary Breed \_\_\_\_\_ Color \_\_\_\_\_

Sex:     Male     Female     Spayed     Neutered    Approximate Weight \_\_\_\_\_

Birthdate \_\_\_\_\_ How long have you had this pet? \_\_\_\_\_

This pet is from:     Rescue     Store     Breeder     Stray     Other \_\_\_\_\_



**PET PROFILE (CONT'D)**

Professional Obedience Education:  None  In-Home  Group Class  Private Lessons  N/A

Has this pet ever been boarded before?  Yes  No If no, why not? \_\_\_\_\_

If yes, please describe your pet's experience: \_\_\_\_\_

\_\_\_\_\_

Has this pet ever been to Day Camp before?  Yes  No If no, why not? \_\_\_\_\_

If yes, please describe your pet's experience: \_\_\_\_\_

\_\_\_\_\_



**PERSONALITY PROFILE**

(Things to know about my pet.... because you'll find out anyway!)

**ATTRIBUTES**

- fence climber
- digger
- jumps
- protective
- mouthy
- fear of noise/thunder
- house broken
- paper/litter trained
- afraid of men
- other \_\_\_\_\_

**PERSONALITY**

- outgoing
- verbally sensitive
- timid
- affectionate
- pushy
- aggressive
- excitable
- playful
- independent

**BEHAVIOR**

- will bite
- may bite
- growls
- snaps
- shows teeth
- freezes
- trembles
- moves away
- a perfect angel

**MY PET:**

- Grabbing collar
- Getting hugs
- Being brushed
- Being around other dogs/cats
- Being touched while sleeping
- Being touched on ears
- Being touched on paws
- Being touched on mouth
- Being touched on tail
- Having nails clipped

**LIKES**

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**DISLIKES**

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**PLAYS BEST WITH (DOGS ONLY):**

- No dogs
- Big dogs
- Little dogs
- Older dogs
- Younger dogs
- Puppies



**PERSONALITY PROFILE (CONT'D)**

Does your pet engage in any unusual or repetitive behaviors?  Yes  No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

Has your pet ever bitten a person?  Yes  No

Has your pet ever bitten another dog or animal?  Yes  No

If yes, please explain: \_\_\_\_\_

Where does your pet usually sleep at home and on what type of surface? \_\_\_\_\_  
\_\_\_\_\_

Does your pet have any chewing issues when stressed or bored?  Yes  No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

Please explain if your pet suffers from:

- Heart Disease     Respiratory Disease     Seizures     Allergies     Arthritis

Additional information I would like you to know about my pet:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



*This is an Agreement between The Barkley of Cleveland, LLC (hereinafter called "The Barkley") and the Pet owner whose name and signature appears below (hereinafter called "Owner"). Following are the terms of service for the stay of Owner's pet as a guest of The Barkley:*

**1. DISCLOSURE:** By execution of this Agreement and leaving Pet with The Barkley, Owner certifies to the accurate disclosure of all information provided to The Barkley either in writing or orally about the Pet and Owner specifically represents that he or she is the sole owner of the Pet, free and clear of all liens and encumbrances. Owner agrees to disclose to The Barkley all known medical conditions and/or behavior problems, which may affect Pet's care. Owner specifically represents to The Barkley that Pet is healthy and meets The Barkley's published vaccination standards. The Barkley reserves the right to refuse service to any Pet for any reason, at any time, including, but not limited to: pets lacking proof of vaccinations, pets displaying signs of untreated or potentially contagious conditions and/or pets exhibiting aggressive or unacceptable behavior. In addition, Owner agrees that if any fleas or ticks are discovered on the Pet during check-in or at any time during the Pet's Services, The Barkley will administer a flea bath to the Pet at Owner's expense. Owner represents that each time Pet is brought to The Barkley, Owner is recertifying that the Pet is in good health and has not had any communicable illness of any kind for 30 days prior to check-in. Owner further agrees to inform The Barkley of any changes in pet's condition and/or behavior prior to subsequent check-ins. For the purposes of this Agreement, the term "Pet" refers to all pets under the said ownership of Owner who utilize The Barkley for such Services.

**2. MEDICAL ATTENTION:** Owner authorizes The Barkley to obtain medical attention for Pet from any qualified veterinarian and to transport Pet to and from that veterinarian when The Barkley deems such medical care is important to Pet's health. Owner grants The Barkley or its employees or agent's full power of decision-making involving the medical treatment of Pet and Owner agrees to pay for all costs associated.

**3. PAYMENT:** Owner agrees to pay the applicable service rates in effect on the date Pet is checked into The Barkley and to pay for any additional services requested by Owner. Owner agrees that the Pet shall not leave the facility until all charges are paid in full by Owner. The Barkley shall have, and is hereby granted, a lien on the Pet for any and all unpaid charges resulting from services provided by The Barkley. The Barkley may exercise its lien rights within ten days after written notice has been given by The Barkley to Owner via certified mail.

**4. PRE-PAID PACKAGES:** In the event Owner decides to purchase a pre-paid package for services, Owner understands such sale price is offered at a special discount in exchange for a non-refundable commitment to use all such funds at The Barkley. Owner further understands that after the sale, things may happen that are out of the control of The Barkley, including, but not limited to: the death of the Pet, the relocation of Owner, behavioral changes in the Pet, and the decision to stop utilizing The Barkley for services. In any case, any unused portion of the sale (after deducting the used services at regular standard rates) shall be transferable for use on other services at The Barkley, but in no instance shall they be refundable.

**5. ABANDONMENT:** If Pet is not picked up by Owner (or an authorized representative of Owner) within 14 calendar days after the day pet is scheduled to depart, Owner understands that Pet shall be deemed to be abandoned and The Barkley has the right to place Pet with a new owner (as provided for under Ohio Statute ORC 4741.30 and ORC 1311.49). Owner understands that pet abandonment may be a criminal or civil violation of the statutes of the State of Ohio. Owner shall remain liable for all fees due and, in addition, agrees to pay any and all costs in the prosecution of these statutes. Owner is to be notified of such action by receipted mail as specified in said statute, and no further notice shall be deemed necessary.

**6. ASSUMPTION OF RISKS:** Owner acknowledges and is aware that the employees of The Barkley are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the pets that are staying at The Barkley. In addition, Owner acknowledges and is aware that no amount of supervision, sanitation or personalized care can prevent a pet from contracting an airborne virus or communicable disease. Owner understands these risks and hereby releases The Barkley, its employees or members or other agents, from any and all losses, damages, costs and expenses arising out of or in connection with any injury, communicable disease, airborne virus, or any other medical condition contracted by Owner's Pet at The Barkley. This also applies to any claims for injuries or damages related to such medical care or transport. Furthermore, Owner agrees to be held solely responsible for any and all acts and behavior of said Pet while in the care of The Barkley, including payment of costs for injury to staff or other animals or damage to facilities caused directly by the Pet.



**7. MULTIPLE FAMILY MEMBERS:** If Owner requests to board Pet together with other “family members” in the same suite, Owner acknowledges and understands that actions of pets may be unpredictable and such an arrangement may significantly increase the chance of injury, aggression and altercations regardless of the amount of supervision. In such case, Owner understands said Pet(s) must be separated and any applicable multiple family discounts may no longer apply. Owner hereby holds The Barkley harmless from any such claim or action as a result of boarding Pet(s) together.

**8. COMPLIANCE:** Owner agrees to comply with the published House Rules of The Barkley, which may be revised from time to time, with or without notice. In the event there is a discrepancy, this Agreement shall supersede the contents of the House Rules.

**9. ENTIRE UNDERSTANDING:** This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assignees of the Owner and The Barkley. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney’s fees of the prevailing party. The arbitrator(s) shall apply Ohio law to the merits of any dispute or claim, without reference to conflicts of law rules. The parties hereby consent to the personal jurisdiction of the state and federal courts located in Ohio and agree that such courts shall have the sole and exclusive jurisdiction for any action or proceeding arising from or relating to this Agreement or relating to any arbitration in which the parties are participants. The parties have read and understand this clause, which discusses arbitration. The parties understand that by signing this Agreement that they will submit any claims arising out of, relating to, or in connection with this Agreement or the interpretation, validity, construction, performance, breach, or termination thereof, to binding arbitration and that this arbitration clause constitutes a waiver of the party’s right to a jury trial and relates to the resolution of all disputes relating to all aspects of the relationship between the parties. It is expressly agreed by Owner and The Barkley that The Barkley’s liability shall in no event exceed the lesser of the current chattel value of a pet of the same breed or the sum of \$200 per Pet.



**OTHERS AUTHORIZED TO PICK-UP MY PET:**

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_



**SIGNATURES:**

Owner: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Pet’s Name: \_\_\_\_\_

Owner Address: \_\_\_\_\_

Date: \_\_\_\_\_

The Barkley Representative: \_\_\_\_\_ Printed Name: \_\_\_\_\_

Position: \_\_\_\_\_ Date: \_\_\_\_\_